

INFORMATION BULLETIN

WORKFORCE INVESTMENT ACT

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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: DOR'S TOLL-FREE NUMBERS

The Department of Rehabilitation (DOR) has established two toll-free numbers dedicated to providing technical assistance to California's One-Stop Career Centers. Local Workforce Investment Boards and One-Stop Career Center operators can call the toll-free numbers to request no-cost consultation and training services related to serving people with disabilities.

The Disability Access Section of the DOR was designated by the California Workforce Investment Board's Universal Access Workgroup to provide assistance to the One-Stop Career Centers in various aspects of physical and program access, and equal opportunity for persons with disabilities. Funding for this service is provided through the Workforce Investment Act (WIA) Governor's Discretionary fund.

The two toll-free numbers to contact the Disability Access Section for these services are: (voice) 866-208-3517 or (TTY) 866-288-8612.

For the DOR Catalog of Services refer to WIA Directive [WIAD02-15](#), Attachment 3. [Frequently asked questions](#) about physical and program access for customers with disabilities have been compiled by DOR and posted along with responses on the California Workforce Association's Web site.

If you have any questions regarding this bulletin, contact Martie Evans at (916) 651-6057 or mevans@edd.ca.gov.

/S/ BOB HERMSMEIER
Chief
Workforce Investment Division